The Official Magazine of Affiliate Summit

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### GTD IN AFFILIATE MARKETING WITH WEB 2.0

TWITTER GRABS AFFILIATE ATTENTION

AFFILIATE MARKETERS GIVE BACK PROS & CONS OF UTILIZING MULTIPLE NETWORKS

ARE YOU THE NEXT SUPER AFFILIATE BLOGGER?

# CLOSE ENCOUNTERS OF THE Jacon Calacanis, CEO of Mahalo.com



### Seaport Hotel, Boston August 10-12, 2008

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# Affiliate Summit 2008 East Keynote Speaker

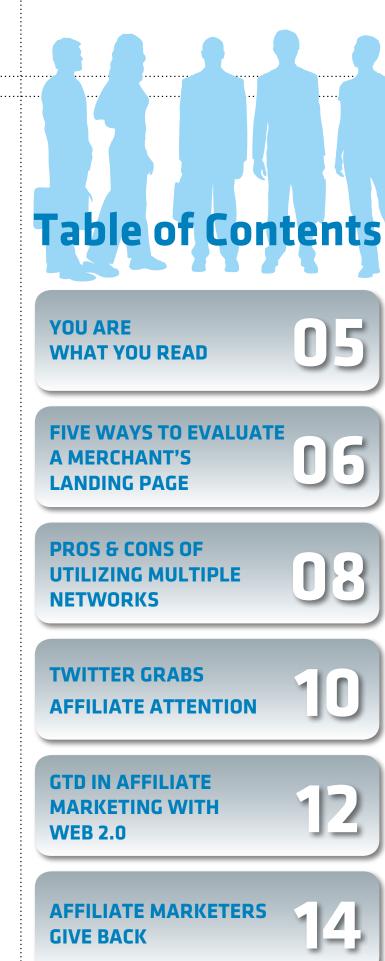
- ★ Subject of Academy Award Nominated Documentary
- \* Rhodes Scholar

**2008 EAST** 

- **★** Tight End at Stanford University
- ★ Graduate of Yale University School of Law
- ★ Blogger on HuffingtonPost.com

### Cory Booker, Mayor of Newark, NJ





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AFFILIATE NETWORKS	

Front cover photo of Jason Calacanis (Mahalo.com) by Tris Hussey



### EDITORS NOTE

Missy Ward & Shawn Collins, FeedFront Co-Editors-in-Chief

# YOU ARE WHAT YOU READ

Blogs, Tweets, newsletters, forums, and the like. They shape our paradigm of the industry when we read them.

"Affiliate marketing is bullshit." You might have read that was the gist of the keynote from Jason Calacanis at Affiliate Summit 2008 West in Las Vegas.

Many others heard it in person, or did they? The phrase was all over the Interwebs for the last several months.

And yes, that is how he opened his talk. Then the crowd laughed, and he said, "That's what you all expect me to do… I'm not going to do that."

Some folks heard the first line, got aggravated and tuned out. Others were so peeved that they left the room.

Anyone who wasn't there likely heard the version that the whole keynote was focused on skewering us, affiliate marketers – and that could not be farther from the truth.

In fact, Jason called out affiliates that think in the short term and reflect poorly on the industry, and he praised many as well. See and hear for yourself at AffiliateSummit.tv. After Affiliate Summit, Jason joined up with affiliate networks and started experimenting with affiliate marketing on Mahalo.com.

Jason opened affiliate marketer's eyes, and we did the same to him.

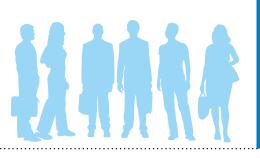
Anyhow, thank you for taking the time to read FeedFront, a magazine dedicated to bringing ideas, resources, and opinions from Internet marketing innovators to you before your next project or venture.

Get the insight on the front end, rather than feedback after you've executed.

This magazine is for the futurists; the next-gen marketers; the early adopters in affiliate marketing.

### Read. Test. Learn. Succeed.

Like we were saying, you are what you read.  $\bigcirc$ 





### FEEDFRONT

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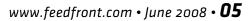
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### **Bv Dan Murrav**

### **FIVE WAYS TO EVALUATE** A MERCHANT'S MINIMIZE YOUR RISKS AND MAXIMIZE YOUR RETURNS LANDING PAGE **TOLL-FREE PHONE NUMBER ON THE LANDING PAGE** n most cases, when a pros-

Our business is paid search arbitrage and most of the time we send traffic to the merchant's landing page directly from search engines. That means we live and die by the conversion rate of the merchant's page and we have to very

carefully evaluate a landing page before we begin working with a new merchant.

In this article, I'll outline some of the things we look out for when it comes to landing pages.

**IN PAID SEARCH ARBITRAGE** 

pect calls the merchant's phone Inumber, the affiliate will not get credit if there is a sale. So when a merchant puts their phone number on the landing page, especially in a prominent location, that can serve to "siphon" legitimate commissions away from the affiliate. Recetly, I was assessing a landing page for a weight loss merchant through a major affiliate network. When I tested the landing page link, a huge popup window appeared, that was half the size of



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the entire screen, obscuring almost everything else and urging the visitor to call the company's 800 number. Needless to say, this is not an affiliate-friendly practice.

### **ADVERTISING FOR OTHER MERCHANTS OR PRODUCTS** ON THE LANDING PAGE

As a paid search affiliate, when I send highly qualified traffic to a landing page, my intention is obviously to drive a sale of the product featured on the page.

When merchants place banner ads for other companies on the page, those ads can bleed away our precious traffic and decreases the potential to close sales and earn commissions. Is there navigation on the page for other parts of the website or other products from the merchant?

Since we are trying to drive orders by bringing highly targeted traffic to a merchant's sales page, if the

visitor starts wandering around to unrelated parts of the site, we can often lose the sale. In some cases, however, the prospect does need to visit some other pages to make a purchase (to check product specifications, for instance). Be sure the merchant's landing page only links to other pages that are mission-critical for making the sale.

### **POP-UP WINDOWS ON THE LANDING PAGE**

I don't think there's anything more distracting than visiting a landing page for a product and seeing a pop-up window that advertises something completely unrelated to the product featured on the page. If you see this practice, be sure to talk to the merchant and either ask to share in the revenue they receive from the pop-up window or, better yet, request that they kill the pop-up.

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### TARGETED CONTENT **ON THE LANDING PAGE** FOR THE PRODUCT **YOU ARE SELLING**

If you are promoting, say, "men's Nike running shoes," be sure the landing page is specifically geared to that product.

Any more general page -- for, say, running shoes, or Nike shoes or men's running shoes will not perform nearly as well as a page geared exactly to men's Nike running shoes. If your merchant doesn't offer these deep-linking landing pages, request that they be created.

Dan Murray is Internet Marketing Strategist and Founder of Ravenwood Marketing, Inc., (www.RavenwoodMarketing.com) a high-volume paid search firm based in Boulder, CO.



# PROS & CONS OF UTILIZING MULTIPLE

THE THREE THINGS TO LOOK OUT FOR WHEN MAKING THIS IMPORTANT DECISION

s affiliate managers grow their programs, it is com-**M** mon to seek other avenues to branch out. With the influx of new networks on the scene, programs in multiple networks are on the rise. Below are three key areas affiliate managers should consider when launching a program in multiple networks:

### **DUPLICATE TRACKING**

As one might imagine, having an affiliate program on multiple networks increases the risk of duplicate payment on a single transaction.

For example, "Affiliate 1", participating on "Network A", drives a consumer over to a "Merchant", but does not complete a purchase. Later in the week, that same consumer changes her mind, does a Google search to find the "Merchant" again, clicks a link from "Affiliate 2" on "Network B", and completes the purchase.

That consumer will have tracking from both "Network A" and "Network B", and the merchant ends up paying double commission.



Since the consumer came through a direct URL on the second visit, it is common for the "Merchant" to fail to send tracking information to "Network A", resulting in an improperly attributed transaction, and failure to properly commission a sale.

### DIFFERENT COMPLIANCE RULES

dual tracking.

SELECTIVE PIXELS

In order to avoid paying duplicate commissions, affiliate managers are focusing on channelization methods to selectively display network pixels. For example, instead of an inbound link like http:// www.example.org, the affiliate manager will setup two links:

http://www.example. org?sourcenetwork=NetworkA

http://www.example. org?sourcenetwork=NetworkB

Any consumer that comes through the "Network A" link will have a "Network A" pixel displayed on their shopping cart, and "Network A" will receive tracking information about that sale, and vice-versa.

Unfortunately, consumer behavior cannot be perfectly predicted.

For example, "Affiliate 1", who participates on "Network A", drives a consumer to a "Merchant" through http://www.example. org?sourcenetwork=NetworkA, but does not complete a purchase.

The consumer is still interested and writes down the "Merchant" URL. Later in the week, they retype http://www.example.org (leaving out the network URL string) and complete the purchase.

ference, resulting in long-run chan nel inefficiencies. **FINAL THOUGHTS** If a merchant wishes to expand their reach, my recommendation i to task the affiliate manager with recruiting affiliates. With few exceptions, it should be possible to recruit any affiliate regardless of network preference.

However, if two or more networks are being used, it is important to provide proactive solutions for the points above. Some affiliates will pass on a "dual network" affiliates program unless assured the issues are addressed.

Brian Littleton is the President/CEO of ShareASale.com, Inc., a retail focused affiliate network for businesses of all sizes. riangle

Network policies regarding affiliate compliance present another complication. For example, some networks have strict policies regarding adware/spyware, while others see it differently. It is imperative that the rules and regulations of a merchant program are identical across networks to avoid significant issues regarding

Additionally, terms such as commission rates. cookie durations. bonuses, etc., must match, as savvy affiliates will leverage the dif-







**Bv Lisa Picarille** 

# BRABS GRABS AFFILIATE ATTENTION

revity is not only the soul of wit, it is the foundation of U Twitter, a free, burgeoning social networking/micro blogging service that provides savvy online marketers a highly effective way to communicate with consumers, peers and influencers 140 characters at a time.

On first glance Twitter resembles a glorified version of instant messaging that allows you to send out text-based updates (albeit a 140 character limit). These updates or tweets are displayed on the user's profile page and instantly delivered to other users who have signed up to receive them via

Twitter.com or through a third party application such as Thwirl or Twitterfic.

And while Twitter is still primarily the domain of early adopters it is gaining traction.

Since its launch in the summer of 2006, Twitter has been one of the



fastest-growing apps on the Internet. According to March figures from the company, Twitter is likely to reach 1 million users by June. However, other statistics claim that based on registered Twitter IDs, the number of Twitter users already exceed nearly 12 millions users.

Although, Twitter asks its users to answer the question, "What are you doing?", it's gone way beyond just personal updates from friends and peer and is now being used to pose questions, do crowd sourcing, conduct informal research and market products and services.

Twitter appeals to online marketers because, like other presence platforms, is an immediate way for people to communicate their thoughts and ideas. Marketers can leverage it by selling to the user directly or by seeing major trends in the millions of daily public posts.

There are several strategies for making the most of Twitter. For marketers, it can extend the reach for companies that already have

a blogging strategy in place and want to deepen or further ties to its users. It allows merchants to announce sales and deals immediately to its consumers or to affiliates. It can be used to link to blogs, websites or news updates. Twitter is useful to build consensus or a community of supporters and fans. It can also help build buzz and shape personal or corporate branding.

Some merchants are using Twitter to put a human face on their brand and communicate directly with their users. According to Forrester Research's web strategies analyst Jeremiah Owyang, Twitter is a great way to establish a trust with community members - to get personal and be personable.

For example: Zappos.com CEO, Tony Hsieh, has attracted more than 2,000 Twitter followers through his amusing tweets and shoe giveaways. Airlines Jet Blue and Southwest are also active on Twitter and use the platform to pro mote blogs, contest, flight updates and answer customer comments.

Gary Vaynerchuk of WineLibrary-TV.com has built a huge and rapid following of Twitter followers (more than 7,000 at press time) and uses his popularity to promote his online videos, his books, and sales of wine from his retail outlet. Jason Calacanis, CEO of human powered search engine Mahalo, has more than 22,000 followers



### MICROBLOGGING IS A GREAT WAY TO COMMUNICATE WITH AFFILIATES AND CONSUMERS

and recently used Twitter to get input on a new design for Mahalo.com.

Social media Consultant, Stephanie Agresta, president of Stephanie Agresta Consulting, says that Twitter is not only an excellent way for merchants to communicate and engage its audience, but for affiliate managers to communicate with affiliates.

Because affiliates vary in how they want to receive information some like phone calls, some prefer email and others want RSS - Twitter messages can be received a variety of ways: on Internet- capable devices, the Web IM, and phone - which makes it a flexible solution for affiliate managers. The more affiliates know about what is going on with a program, the more they can tailor their marketing to convert their traffic into sales, according to Agresta.

Although Twitter is not a magic bullet for sales or success, any platform that improves communication, increases transparency and encourages dialog is worth adding to your arsenal of marketing weapons.

Lisa Picarille is the publisher and *editor-in-chief of Revenue, a bimonthly magazine focusing on performance* marketing (www.revenuetoday.com). She also co-hosts the weekly Affiliate Thing podcast with Shawn Collins on WebMasterRadio.FM and is a regular on the GeekCast.FM podcast.



### **Bv Sam Harrelson**

# **GTD IN AFFILIATE MARKETING WITH** WEB 2.0

he growth of Web 2.0 over the past few years has caused an explosion of new apps and sites that help web workers get things done. For affiliate marketers, these applications can be incre-dibly beneficial and provide cheaper alternatives to the more traditional (and traditionally more expensive) desktop applications that solved the same problems. So, here's my Top 10 List of Web 2.0 Apps to Help Affiliate Marketers GTD:

### Harvest (www.getharvest.com):

Great time tracking application to keep track of where you spend your time. Includes a great invoicing system as well as a musthave desktop widget available for Mac and PC users. Freshbooks is my second pick for time tracking.

### **Google Calendar:**

Sharing, mobile access, Google-backed. 'Nuff said. Essential for any web worker.

### **Remember The Milk (www.rememberthemilk.com):**

To-do Lists are not always sexy, but this app ence. As an added bonus, you can integrate combines the best of simplicity with full-fea- your RTM to-do list with Gmail and have your tures to give the user a customized experi-

# list appear right in your inbox.

### Jott (www.jott.com):

Jott allows you to record short voice messages. The key part of Jott's worth is its ability to integrate into many other apps including

RTM (see #3), Google Calendar (see #2) and even Twitter.



### **Google Docs:**

The ability to share, create and quickly edit (now online or offline) makes Google Docs indispensable for affiliate marketers (espe-

### **Basecamp / Backpack / Highrise (www.37signals.com):**

All of these web apps come from the same company called 37Signals and they all offer

### Ma.gnolia (http://ma.gnolia.com):

While I use and love Del.icio.us for bookmarking, Ma.gnolia fills a handy GTD niche by allowing me to keep my bookmarks in groups, private or public and share them

### Sandy (http://iwantsandy.com/):

Sandy integrates nicely with your email and calendar (Outlook, Mail.app or Gmail) and sends you reminders wherever you'd like

### CallWave (www.callwave.com):

Everyone hates voicemail (at least I do). CallWave helps you get around the voicemail problem by sending your transcribed voice-

### The Kitchen Sink:

Here's everything else I use to GTD and highly recommend you at least try out...

Web 2.0 is certainly a concocted marketing term that has lost its once hip buzz. But some Web 2.0 apps can greatly improve your business and make you a better Web worker.

Sam Harrelson is the publisher of the AffiliateFortuneCookies Podcast and CEO of the Big Idea Agency.

cially those on a limited budget since you can read and create Word Docs, Excel spreadsheets and PowerPoint presentations).

varying degrees of product management and CRM. My day begins and ends in Basecamp.

with others. All of my affiliate logins, message boards and various places of destination dealing with affiliate marketing are organized nicely in my Ma.gnolia account.

them to appear. Plus, Sandy also integrates with RTM, Jott and even Twitter.

mail either to your phone as a txt message, to your email or to the CallWave desktop app (works great on a Mac).

Gmail, Twitter, Google Reader, and Google Notebook.

http:/



**By Missy Ward** 

# AFFILIATE MARKETERS

### **AFFILIATE MARKETERS RALLY FOR TWO WORTHWHILE CHARITIES**

ffiliate Marketers are definitely an eclectic bunch. Put a group of 10 in a room and you'll get 10 different opinions on various industry issues, with each individual view passionately expressed.

That being said, you will never see a group band together more strongly than a gathering of Affiliate Marketers who have just had their collective cookies overwritten or website content stolen. All differences will be put aside and for a moment in time, the industry will become One.

It is that "Rallying" style that is witnessed each time Affiliate Marketers are called upon to support a worthwhile cause.

Since 2007, the Affiliate Marketing community has raised nearly \$80,000 through Affiliate Summit selected charities such as Big Brothers Big Sisters of Southern Nevada, March of Dimes, Susan G. Komen for the Cure and the Starlight Starbright Foundation.

In the next few months, Affiliate Summit will be supporting the Susan G. Komen for the Cure again as team Affiliate Marketers Worldwide, takes to the streets to raise money to fight Breast Cancer. This September in Seattle, I will be leading a team of incredibly generous Affiliate Marketers who will be walking 60-miles, over the course of three days with me. Angel Djambazov of PopShops.com and JonesSoda.com, Jen Goode of JGoodeDesigns.com, Karen Garcia of GTOManagement.com, Adam Riemer of DowntownEcommerce.com Anne Fognano







and Tammy Carney of Clever-Moms.com, Laura Przybek of buy. at and Heather Paulson of PaulsonManagementGroup.com and Debra Banning and Jen Fluker of MarketLeverage.com are just a few of the terrific folks that will be donating their valuable time for this worthy cause.

Some people have asked me why I'm doing the 60-mile walk again, even now that I know what I'm in store for. I guess for me, it's all about the facts. I know that without a cure, 1 in 8 American women will be diagnosed with breast cancer. I also know that EVERY advancement in breast cancer research, treatment, education and prevention in the last 25 years has been touched by a Susan G. Komen for the Cure grant. I can't think of a better way to use my feet so that one day men and women won't lose their breasts or their lives.

I am still looking for additional need through school year events. walkers to take on Breast Cancer The LEAGUE also provides recogniwith us. If you would like to join tion of student efforts, and works our team, or make a donation, closely with local and national media partners to highlight and celplease visit www.AffiliateMarketersGiveBack.com to do so. ebrate our youths' contributions On that site, you will also find a that are changing their community terrific discount to Affiliate Sumfor the better. For more informamit Boston, which is available to tion about this wonderful charity, folks that make a donation. Inforplease visit www.TheLeague.org. mation on sponsorship packages Fundraising efforts will begin can also be found on the website.

ence in Boston.

Additionally, the LEAGUE is the charity that Affiliate Summit has chosen to support during the upcoming Affiliate Summit Confer-

The LEAGUE, in its first year, is getting tens of thousands of kids involved in improving their communities and ramping up quickly. It provides a structure, the curricular resources for the classroom and the planning resources for students and teachers to effectively address a community

shortly and will also include the customary and highly-coveted Affiliate Summit Staff Shirt and Videos sponsorships.

For up-to-date information on these fundraising efforts as well as other Affiliate Summit happenings, please visit the Affiliate Summit Blog at http://blog.affiliatesummit.com

Missy Ward is the Co-Founder of Affiliate Summit, the premier conference for the Affiliate Marketing Industry. 😔



If you paid attention during your high school or college **Economics** class, you undoubtedly were exposed to the axiom of supply and demand. Video advertising must abide by this law just as a falling rock obeys the law of gravity.

We are about to witness a classic lab experiment of the economic law of supply and demand, and it will give any economics professor who is monitoring the online video advertising world enough lecture material to last a semester, maybe two.

Currently, there are billions of video-advertising dollars sitting on the sidelines waiting to stream into the Internet marketplace. Part of the reason, in my opinion, that the dollars are not already flooding into the marketplace is the absence of an Internet Video Advertising Standard.

We have had an advertising standard for regular network television broadcasts for many years. Many might agree that the standard is a 30-second commercial that plays at the beginning or end of a show.

It makes perfect sense for the ads to play at these positions as both spots take advantage of deep-rooted psychological triggers that are hard coded into the hu-

man brain. Tuning in early to a show pulls the scarcity trigger as the viewer does not want to miss out on any of the programming.

Watching the ads at the end of the show is a reciprocal response since the viewer was allowed to watch free programming.

Ask Randall Rothenberg, the President and CEO of the Interactive Advertising Bureau, and he will tell you that the accepted standard for video advertising online has not yet been cast in stone by the industry. We are close, but not quite there. Some of the things that are part of the standard and must be decided are:

- Length of a video ad.
- Type of ad.
- How many ads within a given video.
- Manifestation of the ad (overlay, preroll, postroll, interstitial, etc.).
- Behind-the-scenes high-powered metrics for measuring ad effectiveness.
- Cross-platform ad buying allowing an advertiser to buy multiple websites at one location.

Once the online video advertising standard has been accepted by the marketplace, I predict a green tsunami of cash to wash across many of the websites that host great video content. The advertisers will be looking for high-quality video that is contextually connected to their products. The videos that offer solutions to everyday problems will do well. The ads that appear with these videos will be accepted by the viewer as helpful additions to the content.

Let's talk about this in the world that I work in each day. My AsktheBuilder.com videos might appeal to any number of large brand advertisers. For example, consider videos that would be in my Plumbing category for just a moment.

As soon as the advertising standard is decided, the marketing manager at Kohler might call the Ad Sales department at YouTube and purchase all of the ad spots in the AsktheBuilder.com videos that have anything to do with plumbing fixtures and faucets. This is very likely as Kohler has the budget to do this.

Moments after the deal is struck, the phone at YouTube rings again. But this time it is Moen, another powerhouse plumbing faucet manufacturer, calling. Unfortunately, YouTube tells the Moen ad buyer that the entire ad inventory is sold. Moen reacts by finding another video-hosting site that features AsktheBuilder.com videos.

Oh, we are not finished. What about I was quoted as saying that in the Delta Faucets, Elkay, American Standard, Price Pfister, etc.? Where will these companies buy video ad space to showcase their products within plumbing videos? My hypothesis is in videos that are hosted on other video-hosting websites scattered across the Internet.

There are at least two major dynamics at play in this situation. The one is the supply of high-quality video content and the other is the number of different places where this content is playing in syndication. In both cases the owner of the video content is sitting in the driver's seat. The owner of content on the Internet is king.

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best-selling book, StrikingItRich. com, by Jaclyn Easton. But just a few days ago, a colleague of mine said the owner of video content is going to be the king of kings. Having survived on the Internet since 1995, I have to agree with this statement.

In the meantime, I suggest you move to high ground to watch what happens when the green tsunami crashes ashore.

*Tim Carter is the author of the* nationally-syndicated newspaper column Ask the Builder and the founder of AsktheBuilder.com.





**Bv** Dan Grav

# NOBODY WOULD USE A SEARCH ENGINE WITH PAID RESULTS

The clumsy and lucrative early days of PPC arbitrage

While it's been a decade. I remember the indignance, clear as day. To some, it might have seemed unjust, mean, or unworthy (to borrow a definition). To others (including yours truly), it seemed like a oncein-a-lifetime opportunity.

A casino gone mad.

The bank broken... spilling into our pockets.

Once upon a time, Idealab delivered a goose that ate pennies and crapped out ten dollar bills.

Goto.com smacked the search engine world upside the head, turned it on its ear, and spun it around so quickly that all the enlightened could see were dollar signs (and you thought I was going to say stars).

At the inception of pay-perclick search engine marketing, I gleefully bought clicks for pennies and giddily pushed traffic to affiliate programs that paid out crazy terms for new customer bounties.

All was well and good while the milk and honey and bourbon flowed and the VC and IPO money held out, but as the boom turned to bust and the click values rose, it became tougher and tougher to ride those doubledigit long shots drunkenly home for ten races every day.

As the temporary insanity and irrational exuberance selfcorrected and bid levels rose, I found myself playing the nickel slots less and less frequently.

All that's left now is the schwag.

The author of the ground-breaking "Complete Guide to Associate and Affiliate Programs on the Net" (McGraw-Hill/1999) and other fine and dusty tomes, Daniel Gray is currently a recovering raconteur and metaphor mixing breakfast cereal Internet entrepreneur.



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# **BUILD PROFITABLE CUSTOMER RELATIONSHIPS BY FOLLOWING** THESE SIMPLE EMAIL AXIOMS



**Email holds distinct** advantages over other online marketing channels:

### • It is widely used by consumers.

- It enables targeted, one-to-one communication with potential customers.
- It is repeatedly cited as delivering superior ROI over display ads, paid search and SEO (among other channels).

any affiliate marketers use email to boost their sales. The most successful ones follow the "golden rules" of opt-in email marketing:

### **Rule #1: Start With Permission**

Successful email marketers build their campaigns around a foundation of permission. Spamming undermines that foundation, ruins your reputation and ensures that future emails from you won't get treated kindly by ISPs.

It might seem like a shortcut to buy or rent a list from someone, but shortcuts don't lead to a responsive audience that actually reads your emails and makes repeated purchases from you over their lifetime. Besides, spamming people is just... wrong. You don't like getting spam and neither does anyone else.

Build a list of people who come to your website and sign up to get emails from you. They'll be your most responsive, most profitable subscribers - and you'll actually get your email delivered to them.

### **Rule #2:** Give the People What They Want

Even though there's no money changing hands, when someone signs up to your email list, they are conducting a transaction with you. Basically, they are trading you some of their time, privacy, and attention, with the expectation that what they get in return will be more valuable than those things.

To get potential subscribers to sign up, show them how they'll benefit from vour emails. Sell them on the value of being on your list.

Then, once they've signed up, (over)deliver on that promise of value. Don't hammer them with sales pitches right away give them what they asked for. Earn their trust first with relevant, valuable, timely email messages.

Relevant, valuable, timely emails lead to happy subscribers.

Happy subscribers not only stay subscribed and become happy customers, they refer other people to you, helping you grow your list (and get more happy subscribers) without increasing your ad spend.

### **Rule #3: Stick With It**

Email marketing isn't a single-use tool. It's a process whose benefits grow over time.

Many potentially great campaigns are derailed by inaction - sending so infrequently that subscribers forget they ever signed up. Consistency is the key to building the trust that leads subscribers to become customers.







Email your subscribers at least 1-2 times per month. Better yet, decide how often you're going to email them and tell them when they sign up how often they can expect to hear from you. Then, stick to the schedule you've committed to.

Tom Kulzer is the CEO and Founder of *AWeber Communications, the leading* email marketing service for affiliate marketers and small businesses. http://www.aweber.com 6



### By Zac Johnson

# **ARE YOU THE NEXT SUPER AFFILIATE BLOGGER?** Tips from a super affiliate to become a successful blogger

It seems like every day there is a new "make money online" blog popping up. Where are all of these new bloggers coming from? Are they skilled marketers finally coming out of the basement and exposing themselves, or are they simply trying to make a quick buck in a fast growing niche area?

Either way, the number of marketers coming out and sharing information is increasing daily, and I am going to share several reasons why affiliates and affiliate managers alike should start blogging now.

### **Build Your Name Brand** and Trust

Having your own blog will not only get your name out there, but what you write about will reflect upon your name and build recognition.

As you become a prominent player in the blogosphere, your "name brand" could be your next big project. Establish yourself; build the trust of others, and your name brand will soon be your most powerful asset.

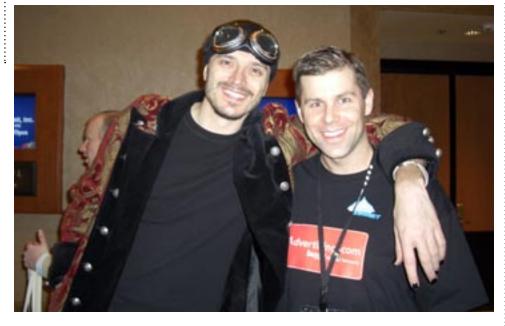
### Make Even More Money

Making money with your blog is always an option, but the contacts, information, and new relationships

that will form as a result of your blog are priceless.

### Help Others, While Helping Yourself

Not only will you start helping others by sharing your knowledge and experience with online marketing, but you can also ask for help and



feedback on existing projects or ideas you have, as well. Bloggers love to talk with other bloggers on how they can work together or share ideas.

### **Blogging is Fun & Motivational**

Business can get stressful, and sometimes you just need to step away from your email and ad campaigns. When you have a blog, not only will you inspire others with your posts, but you will also get motivated, as you stir up new ideas with your posts and receive feedback from your readers.

### **Networking Opportunities** Await

It's one thing to attend marketing conferences and events for

networking, but with a blog you are gaining new readers and contacts 24/7. Without a blog, you are losing out on so many business relationships and opportunities. Put yourself out there and make more contacts than you could ever imagine.

Whether you are an affiliate manager at a network, or just getting started in the affiliate space, these are just a few of the reasons why you should be blogging. I started my own blog at ZacJohnson.com just over a year ago, and it's made an amazing impact on my business ever since day one. Don't wait another day, start your blogging adventure now!

Zac Johnson is President/CEO of MoneyReign, Inc. You can read more about Zac at ZacJohnson.com.





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### **QUESTION:** WHAT IS THE **FUTURE OF AFFILIATE**

"I believe affiliate marketing's future will to some extent mirror the projected online advertising growth worldwide in the coming years, as several publications have predicted. Right now, affiliate marketing is one of the outlets that is (or should be) in most marketing toolkits and I think this will remain true. I do think the expansion in affiliate marketing will come globally, there will be more education in general on what affiliate marketing is and how to do it

right, and there will likely be an increased focus on marketing integrity and compliance."

- Michael Sprouse

*Chief Marketing Officer, Epic* Advertising

"I think we'll continue to see smaller affiliate programs as advertisers grow concerned over knowing how affiliates are promoting their brand. Many affiliate managers don't have the resources or tools they need to police affiliates and may look to reduce the number of sites they allow in their programs in order reduce their risk."

- Chris Kramer

NETexponent, Co-Founder and Media Director

"True partnerships between smart advertisers and top publishers will form. I can see some situations where top publishers get stock options or significant bonus pay outs if certain performance levels are reached. There is a "next level" of affiliate marketing that we haven't seen yet. But it will come."

- Ola Edvardsson

Performancy, Inc., CEO

"Retailers have learned how to be successful doing online marketing through by advertising from Google, Yahoo and MSN. The "What's Next?" question is going to lead them to affiliate marketing. Once there they will be excited to see a marketplace that is increasing in strength and sophistication



.....

allowing another way to grow their brand or their online presence."

### -Durk Price

eAccountable OPM LLC. President

"Video -- Entertaining and informational videos either sponsored or displaying ads in rotation. Although blogs will still be important as a destination, people are getting accustomed to watching video through widgets, video hosting sites (like Youtube, Revver, or Magnify), or from their iPods. Making quality video available at your customer's convenience is the growing trend.

Social Media -- Trusted web authorities selling to communities. An affiliate needs to have a presence on Facebook, Twitter, Ning, or another niche community. They must give great value to that community.

Transparency (current Buzz word) -- Honesty is the best policy. Web surfers are getting savvier. Be honest with your advertising and they will more likely join your community."

- Michael Buechele

1115 Media Group, Founder





### **QUESTION:** WHAT IS **ONE NEW THING AN AFFILIATE** SHOULD **KNOW?**

Flowers Fast." - Bob Rankin Flowers Fast!. **Owner** 

"Outsource -- hire an affiliate manager! There are so many things an experienced OPM can do for you to boost the effectiveness of your program. I finally offloaded this task after running a CJ program myself for 9 years. My new affiliate manager (eAccountableOPM) has helped me to restructure the program and fix some blunders that were holding me back. They've also increased my competitiveness with new creatives, and forged alliances with super affiliates who are already driving new business to

"Affiliate marketing is not a get rich quick program. It takes a lot of hard work and perseverance. That being said, a successful affiliate business can be very profitable, and provide wonderful flexibility."

### - Adam Viener

imwave, inc., Chairman & Founder

"With the recent explosion of super affiliate and make money blogs, there is no longer a need for new affiliates to buy into the whole "make money" ebooks scheme. With so many "make money" blogs out there, new affiliates can learn just as much, if not a ton more, by reading affiliate marketing blogs and interacting with the blog owners, then spending their money on ebooks with old recycled information. My advice to you is... don't buy ebooks, read the blogs and invest in vourself."

- Zac Johnson

MoneyReign, Inc., President / CEO

"Try to find a niche and also something that really interests you."

- Nik Mohan PC Tools Software. Affiliate Manager





"The best tip for any new affiliate is to study the programs which they want to work with. Test everything out and fully understand what is expected of them as an affiliate and how to stay within the guidelines that are specified from the advertiser."

- Collin De Ruyck

Feed Flare, Owner

"Two things a new affiliate should know:

If you are going to be building a content site, use a content management system. Whether it's Wordpress, or Movable Type, or Joomla, take some time to learn about content management systems. Using a CMS will save you a lot of time and frustration.

Any link that goes out from your site should be through a redirect. There are multiple reasons for this, and if you don't know what a redirect is, do a Google search and



some reading about why you want to use redirects. But this one tip would have saved me a lot of time and frustration if I had known it getting started."

- Jonathan Kraft

*Strive4impact, LLC, Fun Guy* 

"There is always a better (private) pay-out level that you likely don't know about."

- Ola Edvardsson

Performancy, Inc., CEO

### **QUESTION:** WHAT IS ONE THING **A NEW** AFFILIATE MANAGER SHOULD **KNOW?**

"If you treat your top affiliates like business partners, you can accomplish great things together. Being a great affiliate manager is a tough task, it takes a lot of negotiation and education skills to deal with top affiliates and fight internal battles. A good Affiliate Manager is worth their weight in Gold!!!"

- Adam Viener

imwave, inc., Chairman & Founder





"A new affiliate manager should know to not always assume things, but research the facts before drawing a conclusion. This can relate to reports, but also relate to affiliates that may look "shady" in the beginning."

- Jesse Bouman

1 & 1 Internet Inc., Senior Affiliate **Program Manager** 

"Don't underestimate how much can be gained by working really closely with some affiliates and truly treating them like partners."

- Chris Kramer

NETexponent, Co-Founder and Media Director "An affiliate manager should know the ins and outs of their tracking system so that they do not have to pass their affiliates along to multiple team members."

- Ian Fernando

Marketer and Blogger

"New affiliate managers should be proactive! Reach out to each publisher and learn more about what each one does online. Find out more info about each publisher and develop a friendly rapport with each of them. This helps break the ice and will open up the lines of communication, which will provide the affiliate with more

### *IANternet Media LLC, Affiliate*

targeted campaign suggestions, and as a result, more money!"

- Debby Banning

*Market Leverage*, Digital Media Relations





# **AD NETWORKS, VERTICAL AD NETWÓRKS, AND AFFILIATE NETWORKS**

### THE BASICS THAT EVERY ADVERTISER AND PUBLISHER SHOULD KNOW

recently attended ad: tech San Francisco, which boastd nearly 15k attendees. I enjoyed catching up with old friends, having brainstorming sessions over drinks, and even accepting an ad: tech finalist award for "Best Affiliate Marketing Campaign" (congrats to Schaaf Consulting who was the category winner).

However, my major take away from the conference was that our industry is flooded with affiliate networks, ad networks, and vertical ad networks, as evidenced by the volume of booths in the exhibit hall claiming to be the leading network. While the growth in the ad network space is certainly not new, it has exploded over the past 12-18 months.

The growth of vertical ad networks makes lots of sense, since many advertisers are frequently looking to tap into relevant niche websites. Where ad networks include a broad mix of many websites (for example, advertising.com), vertical ad networks are much smaller, but highly targeted to particular content areas (for example, traveladnetwork.com).



### WHY SHOULD YOU CARE?

Publishers need to cut through the noise and decide which type of network (or combination thereof) to associate themselves with. Advertisers need to build strategies to effectively utilize an optimal mix of these marketing channels.

### VALUE TO PUBLISHERS

All three of these marketing channels offer publishers access to many leading advertisers through a system that streamlines the process of:



- finding advertisers
- launching campaigns
- tracking performance
- receiving payments

Where they are different requires a closer look



	AD NETWORK
Exclusivity to Network	Usually not required
# of Advertiser Offers	Many
Deal Types	СРМ, СРС, СРА
Communication with Advertiser	Through Ad Network
Best For	High trafficked websit looking to sell excess inventory quickly and easily

	Vertical Ad Network	J
1	Usually required	
	Few (but more relevant)	
	СРМ, СРС	
k	Through Ad Network	
tes	Niche publishers focused on particular categories	F es s or

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### Many

### CPA, Rev Share

### Direct

Publishers looking to stablish direct relationships with advertisers on a performance basis

### VALUE TO ADVERTISERS

The ability to easily run ad campaigns across a multitude of websites speaks to the scale offered by these channels and highlights

one key advertiser benefit offered by these marketing channels.

Many sites that appear in these marketing channels would never make it to a media plan on their

own, because of their limited audience and reach. However, they can work with leading advertisers through these channels and reap the rewards of those relationships. Here are some differences:

	AD NETWORK	VERTICAL AD NETWORK	AFFILIATE NETWORK	
# of Publishers	Many	Few	Many	
Type of Placements	Typically Excess Inventory	Mix of Premier Placement and Excess Inventory	Mix of Premier Placement and Excess Inventory	
Deal Types	СРМ, СРС, СРА	CPM, CPC	CPA, Rev Share	
Transparency to Publishers	Usually Limited or None	Limited to Full Transparency	Full Transparency	
Best For	Advertisers looking to quickly boost traffic to their site from a wide range of sources	Advertisers looking to target a particular group of consumers	Advertisers looking to build an online sales force that can target broad and narrow consumer segments	

### SUMMING UP

If you decide to explore any of these channels, do your homework first. While there are a number of benefits in doing so, there are also pitfalls, such as how to ensure your ad network buys do not poach your affiliates etc., but I will save those for future articles.

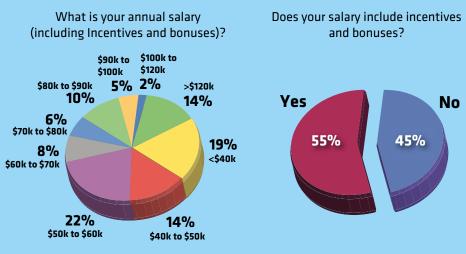
Peter Figueredo is the CEO and Co-Founder of NETexponent (www.NETexponent.com), a performance marketing agency that is efficient, evolving, *and ethical. Their suite of services* includes Affiliate Marketing Management, Media Partnerships, and PPC Search Marketing.



Affiliate managers can either be in-house employees at their company, or outsourced program managers, also known as OPM's. The compensation of the in-house affiliate managers is illustrated below in the form of annual salaries, while the OPM compensation is monthly.

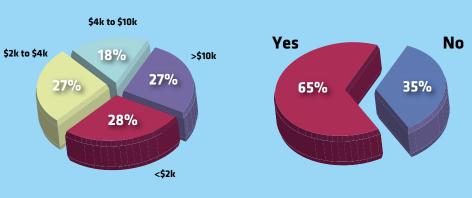
*Note: it is common for OPM's to manage more than one affiliate program.* 

### Internal affiliate manager salary details:



### Outsourced program managers:

What is your total monthly compensation for the affiliate program you manage (including percent of transaction if applicable)? Does your compensation include performance incentives?





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### By Wil Reynolds





### **My 3 Favorite Blogs You May Not Visit**

- http://www.searchenginejournal.com/
- An all around search blog covering SEO & PPC with great editors.
- http://www.redflymarketing.com/blog/ - I've picked up more than a fair share of PPC / SEO tidbits here.
- http://www.ppchero.com/
- Great and practical PPC advice.

### My 3 FAVORITE TOOLS YOU MAY NOT BE USING

• http://www.google.com/trends/hottrends

- Use this daily to see what is getting hot every day, jump on trends quickly.

.....

### http://www.seoquake.com/

- One of the best plugins out there to speed up your research.

• http://oyoy.eu/

- New comer but has a bunch of great tools, and a good plugin to boot.

Wil Reynolds is an SEO expert and founder of SEER Interactive, a Philadelphia-based Internet Marketing company and a national leader among SEO companies.

# **GET OFF** YOUR BUTT AND START **MAKING VIDEOS**



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### By Jim Kukral

Jim Kukral is a video marketer and veteran online marketing expert. You can read more about Jim at www.jimkukral.com. Or learn more about how to make videos at www.onlinevideotoolkit.com.

• GET OVER YOURSELF. YOU LOOK HOW YOU LOOK. THE REST OF THE WORLD SEES YOU AS YOU ARE, SUET OVER YOURSELF. YOU LOOK HOW YOU LOOK. THE REST OF THE WORLD SEES YOU AS YOU ARE. AND YOU LOOK NO DIFFERENT ON CAMERA. QUIT WORRYING ABOUT HOW YOU LOOK AND START AND TOO LOOK NO DIFFERENT ON CAMERA, QOIT WORKTIN FILMING YOURSELF. NOBODY IS GOING TO CRITICIZE YOU. • SMILE. NOBODY WANTS TO SEE A GRUMPY PERSON ON CAMERA. BE PLEASANT AND • SOLVE PROBLEMS, PEOPLE WANT TO WATCH VIDEOS THAT CAN HELP THEM. CONSIDER MAKING • SOLVE PROBLEMS. PEOPLE WANT TO WATCH VIDEOS THAT CAN HELP THEM. CONSIDER MAKING "HOW TO" VIDEOS WHERE YOU SHOW PEOPLE HOW TO DO THINGS YOU MIGHT BE AN EXPERT AT. • DON'T SWEAT THE EQUIPMENT. ANYONE CAN MAKE HIGH-QUALITY VIDEOS WITH • JUST DO IT! THE ONLY WAY TO GET STARTED IS TO JUST DO IT. YOUR FIRST VIDEOS WILL NOT BE DEDEECT BUT DEMEMBED NORODY IS DOING BEDEECT VIDEOS DICHT NOW PERFECT, BUT REMEMBER, NOBODY IS DOING PERFECT VIDEOS RIGHT NOW. PERFECT, BUT REMEMBER, NOBODY IS DOING PERFECT VIDEOS RIGHT NOW. REMEMBER TOO, YOUR COMPETITORS ARE EITHER GOING TO BEAT YOU TO IT, OR ENVY YOU A YEAR FROM NOW. IT'S YOUR CHOICE.

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